



PATIENT STEP-BY-STEP GUIDE WHEN COMING FOR APPOINTMENTS

BEFORE LEAVING THE HOUSE:

- Please make sure to have the consent form we e-mailed to you printed and signed. Any other person entering the office with a patient also needs to bring the consent printed and signed;
- Please make sure to bring a mask with you, homemade masks are acceptable. Unfortunately, we have a limited stock of masks and cannot provide one to all patients; and
- Please make sure to brush and floss prior to your appointment as our brushing stations are currently closed.

WHEN YOU ARE AT CITY ORTHO

- Upon arrival, you will find a small Screening Station right outside the office. If for any reason, there is no one at this desk, please call the office to let us know of your arrival;
- At this screening desk, one of our assistants will greet you and go over your screening form with you. She will take your temperature with a touch-less forehead thermometer. Once you are cleared our assistant will open the door and provide you with hand sanitizer. Then, you will be directed to our clinical area or consult room;
- Please make sure to have personal items on you at all times, do not place any personal items on counters;
- You will be given disinfectant mouthwash and directed to the treatment chair;
- After treatment is completed you will be provided with hand sanitizer and directed to leave the building; and
- Please call us back from the food court after your appointment or while your child is having his/her appointment to schedule the next appointment or make any pending payments.

